



1220 S. West End Blvd, Cape Girardeau, MO 63703  
888.219.5527 www.TriStateWater.com

## Service Club Membership Application

Congratulations! You have become a preferred client. Your Club Membership GUARANTEES emergency service appointments, discounts on K-Life, and labor warranties. You can expect our highly trained and friendly service technicians to become completely familiar with your RainSoft water treatment system.

Your standard Annual Service Pack will ensure your RainSoft water treatment system continues to provide clean and safe water for you and your family. Your membership also guarantees your warranties remain intact.

Our goal is to ensure 100% satisfaction with our services. Thank you for choosing Tri-State Water Treatment Services.

### Additional Annual Services

Ensure ALL your RainSoft water treatment applications are maintained and running at optimum efficiency.

Oxy Tech or Dechlorinator	<input type="checkbox"/>	\$9.99	per month
P-6 Drinking System	<input type="checkbox"/>	\$10.69	per month
Acid Neutralizer Recharge (3 yr)	<input type="checkbox"/>	\$10.69	per month
P12 Drinking System	<input type="checkbox"/>	\$12.69	per month
Germicidal/Ozone Combination Lamp Replacement (2 yr)	<input type="checkbox"/>	\$13.49	per month
UV Lamp Replacement	<input type="checkbox"/>	\$14.29	per month
RO Annual Filter Change w/ 2 yr Membrane Replacement	<input type="checkbox"/>	\$17.99	per month
ISF Pony Tank Exchange	<input type="checkbox"/>	\$20.59	per month

### Premium Club Membership

\$12.29 per month

Check Here

As a Premium Club Member, You'll Receive:

- GUARANTEED Emergency service within 24 hours
- Annual Service Pack-Include:
  - Replace Warranty Parts; i.e, o-rings, piston assembly, tri-guard, check diagnostics
  - Complete Promate Cleaning Process if applicable
- 20% Off K-Life Water Softener Crystals\*
- 20% Off Service Calls\*
- 6-Month Labor Warranty\*
- 10% Off New Equipment\*
- 10% Off Soap Products\*
- Receives Tri-State Water Treatment Bonus Buck\$

### Deluxe Club Membership

\$7.49 per month

Check Here

As a Deluxe Club Member , You'll Receive:

- GUARANTEED Emergency service within 48 hours
- Annual Service Pack - Includes:
  - Replace Warranty Parts; i.e, o-rings, piston assembly, tri-guard, check diagnostics
  - Complete Promate Cleaning Process if applicable
- 15% Off K-Life Water Softener Crystals\*
- 10% Off Service Calls\*
- 90-Day Labor Warranty\*

### Standard Club Membership

\$4.49 per month

Check Here

As a Standard Club Member, You'll Receive:

- Emergency Service ahead of Non-Club Members
- Annual Service Pack - Includes:
  - Replace Warranty Parts; i.e, o-rings, piston assembly, tri-guard, check diagnostics
  - Complete Promate Cleaning Process if applicable
- 10% Off K-Life Water Softener Crystals\*
- 90-Day Labor Warranty\*

INVESTMENT OPTION 1:  Automatic Credit Card Debit Monthly Investment \$\_\_\_\_\_

I understand that the monthly fee will continue until a written notice of termination is received at the corporate office.

VISA  MASTERCARD ACCT. NO. \_\_\_\_\_

DISCOVER  AMEX Exp. Date: \_\_\_\_\_ Security Code: \_\_\_

INVESTMENT OPTION 2: Automatic Checking Account Transfer

I hereby authorize Tri-State Water Treatment to draft the monthly investment of \$\_\_\_\_\_ from my checking account #\_\_\_\_\_ routing #\_\_\_\_\_. I have enclosed a voided check as required to initiate the draft program with my bank. Transaction will be processed either on the 15th or 30th of the month.

Name	Phone	Email Address
Address	Office Use Only: Customer No.: _____	
City	State	Zip Code
Signature	ID No.: _____	Anniversary Date: _____

## **TERMS AND CONDITIONS**

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE SIGNING THIS MEMBERSHIP. By signing this application, you signify your agreement to the terms listed below.

### **CREDIT CARD AND CHECKING INFORMATION**

Tri-State takes the issue of your privacy seriously, including the security of your credit card and bank information. We will only use your information for internal purposes and your information **will not** be shared with any other organization or sold for solicitation to any business.

### **ANNUAL SERVICE PACK SCHEDULE**

One of our service coordinators will contact you in advance to schedule your service date. We ask that you please work with us in scheduling your service date. We've programmed specific dates our technicians will be in your area. This allows us to maximize our technicians' day and ensure a prompt response time to your scheduling needs.

### **DISCOUNTS**

Discounts on K-Life Water Softener Crystals may be applied on a maximum 15 bags per year. Discounts on new equipment and soap products cannot be combined with other rebates, discounts, or coupons.

Warranty Service Calls: Non-Club Members: After 90 days to 6 months - \$59; after 6 months - \$79  
**Service Club Members:** After 90 days to 6 months - \$49 (Premium Club Members – NA)  
After 6 months \$69 (Premium Club Members - \$59)

### **TRI-STATE SERVICE CLUB MEMBERSHIP**

When you open a Service Club Membership account with us, you hereby agree to pay all charges to your account, including applicable taxes, in accordance with billing terms in effect at the time the charge becomes payable. Your membership is a minimum 12-month agreement that automatically renews and your credit card or checking account will be charged each month, unless you cancel the membership prior to the anniversary date. We reserve the right to increase the monthly fees only on the anniversary date and only after a 30-day notice of any increase.

You may cancel your membership by mailing a letter of cancellation to: Tri-State Water Treatment, Attn: Service Administrator, 1220 S. West End Blvd, Cape Girardeau MO 63703. When you request termination, there is no refund for any unused portion of the current membership. **Discounts are based on a 12-month membership;** therefore, in the event that discounts were given for K-Life, services rendered, or new equipment; and you elect to terminate your membership prior to the 12 month minimum, you agree to reimburse Tri-State Water Treatment the discounts in full prior to cancellation.

Your right to service is subject to any limits established by Tri-State Water Treatment or by your credit card issuer or bank. If payment cannot be charged to your credit card or the charge is returned for any reason, including chargeback, Tri-State Water Treatment will charge your account a \$35.00 fee for reprocessing payment. If payment is not received for two consecutive months, Tri-State Water Treatment may suspend or terminate your membership; thereby, terminating this agreement and all obligations of Tri-State Water Treatment hereunder.

### **LIMITATION OF LIABILITY**

**UNDER NO CIRCUMSTANCES, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE, SHALL WE BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF, OR THE INABILITY TO USE, ANY SERVICES PROVIDED UNDER THIS AGREEMENT. APPLICABLE LAW MAY NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IN NO EVENT SHALL OUR TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES, AND CAUSES OF ACTION (WHETHER IN CONTRACT, TORT INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE OR OTHERWISE) EXCEED THE AMOUNT PAID BY YOU, IF ANY, FOR YOUR MEMBERSHIP.**

Premium Club Membership entitles you to Tri-State Water Treatment Bonu\$ Buck\$. You'll receive a \$20.00 Bonu\$ Buck\$ Certificate each year on your membership anniversary date. Bonu\$ Buck\$ can only be used toward Tri-State service and/or new equipment. Bonu\$ Buck\$ can be given away to friends or family for their use with any Tri-State services and/or products. Club Membership entitles you to Double Tri-State Referral Dollars. Refer Tri-State to family, friends, or business associates. If they invest in any Tri-State product, you'll receive \$40.00 - \$200.00! Just make sure your referral gives us your name before their purchase date.